

Terms and Conditions

1. These Terms and Conditions comprise an offer to vivo customers to benefit from the function of online booking of vivo smartphones (the “**Online Booking**”).
2. You understand the submission of this Online Booking and the filling of the information on the website (the “**Booking Order**”) will only be an expression of interest. It will not give any promise for sale or delivery of any vivo products.
3. We will try our best to meet the needs of our customers but not necessarily guarantee delivery in each area. After you submit the information, our official distributors (the “**Distributors**”) and/or their staffs will contact you within 3 working days to confirm your Booking Order, payment terms and any other applicable terms. If it turns out that the delivery is not available in your area, relevant staffs will also notice you such within 3 working days to turn down the Booking Order.
4. You understand and agree that the information you provided will be used by us and shared with the Distributors for the purpose of the Booking Order, all practices regarding our use of your information will be performed according to our [Privacy Policy](#).
5. You understand the sale of the vivo products shall be made by the relevant Distributors and delivery of the booked product shall also be made by the said Distributors, and vivo shall have no liability regarding the delivered product to the extent permitted by applicable laws. And such sale and delivery of the booked product shall also be subject to the terms and conditions of sale and warranty provided by the said Distributors. And you understand deliveries may be affected by the lockdown restrictions, if any.
6. You agree that vivo shall not be liable to you for any loss or damages of any kind suffered in connection with these Terms and Conditions or the Booking Order or Distributor’s behaviors.
7. To the extent permitted by any applicable law, vivo shall be entitled at its sole discretion to terminate or modify this Online Booking or to modify these Terms and Conditions at any time.
8. Unless otherwise expressly stipulated to the contrary by the laws of the jurisdiction of your residence, this Terms and Conditions shall be governed by and construed in accordance with the laws of the People’s Republic of China, without regard to its conflict of laws regulations.